

RUBBER CARE & WARRANTY GUIDE

Document ID: 100036

Revision No: 02

Date modified: 10/05/2016

Congratulations! On your purchase of a beautiful Rubber floor.

Our Rubber care guide will assist you to maintain and extend the life of your new Rubber floor over many years to come. The guide also presents valuable information on your rights under Australian Consumer Law. There are great hints and tips in dealing with those accidents that will always happen in a busy household, and great advice on your day-to-day cleaning. This guide also contains important warranty information for your purchase. Take time to read how to best care for your new Rubber floor, and it will give you additional pleasure for years to come.

This guide is freely available with your purchase, and your Rubber retailer is aware of the availability of this important consumer information. Your retailer should provide this brochure to you at or about the time of purchase.

For further information, please do not hesitate to contact your store's salesperson.

Caring for your Rubber flooring is easy when you know how.

Recommended Initial Treatment

Maintain a temperature controlled environment between 18°C – 28°C and do not wash your new floor for at least 48 hours after installation.

1. Sweep with a broom or vacuum to remove any grit and dirt. This will avoid scratching your floor prior to implementing our recommended maintenance schedule.
2. Remove any adhesive residue and/or spots of foreign material using Windex or Eucalyptus oil.
3. To remove the production residue, wet mop the floor using a high-pH cleaner (12–13pH) solution diluted as per the manufacturer's mixing instructions.

Allow the solution a minimum dwell time of 10 minutes.

4. Scrub the floor thoroughly with a floor scrubber using 3M red pad

5. Wet vacuum / remove the soiled solution, rinse the floor with clean water and allow to dry.

6. To increase the shine, spray buff the floor using a spray buff solution and a 3M™ #4100 (White) pad.

YOUR RUBBER MAINTENANCE PROGRAM

The nature of the maintenance will depend on the amount and type of traffic. It also depends on the design. A typical maintenance program for a standard home would be as follows:

Daily maintenance

1. Dust mop or vacuum the floor to remove dust and dirt.
2. Damp mop or auto-scrub the floor using a 3M™ #5100 (Red) cleaning pad with a neutral cleaner diluted as per manufacturers recommendations.

General precautions

1. Always use "wet floor" signs and/or caution tape when performing any wet cleaning.
2. Refer to TDS for proper personal protection requirements before using cleaning products.
3. Signature Floors recommends using 3M™ #5100 (Red) for facilities using H2O cleaning technology auto-scrubbing machines.
4. The floor will be slippery when wet or contaminated with foreign materials. Promptly clean up spills and any foreign materials to maintain the flooring's slip-resistant properties.
5. Never use grit brushes, or black or brown cleaning pads.
6. Use only 3M™ #5100 (Red) or 3M™ #4100 (White) pads for all rubber surfaces.
The printed side of the pad goes to the machine, and the non-printed side of the pad goes to the floor.
7. Make sure to maintain a good walk-off area in the entrance of the facility, in addition to regular dust mopping.

RUBBER CARE & WARRANTY GUIDE

Document ID: 100036

Revision No: 02

Date modified: 10/05/2016

8. Spots from petroleum-based products such as grease and tar must be removed with Eucalyptus oil. Immediately rinse with water after spot removing and allow to dry.

9. Remove chewing gum with a gum removing spotter. If a solvent is used for removing gum, immediately rinse the floor with clean water and allow to dry.

10. Do not allow any metal furniture or waste bins to be in contact with the wet floor.

Removing Scuff Marks

Scuff marks on your Rubber floor surface are usually caused by dragging heavy items like furniture or sliding shoes across the floor. Generally, these can be just wiped away. If you are having any difficulties in getting these off, we suggest the following: Add eucalyptus oil to a damp cloth and wipe scuff marks to remove any residue.

Note: DO NOT use a solvent or ammonia-based cleaner, either in liquid or powder form.

DO NOT use steam apparatus to clean your floor, as this may cause damage to the surface.

Avoid Paints, bitumen, acids, chemicals, dyes and shoe polish. These can discolour your floor. Don't leave spills on your floor for extended periods of time. Remove stains quickly with a damp cloth.

Entrance mats

A proper clean-off zone is strongly recommended. It will reduce the soiling of the flooring by as much as 70%. Entrance mats, when properly serviced, can effectively remove any abrasive and foreign materials from foot traffic and cut down on tracked in water. Where possible, prevent dirt from reaching the floor. A suitable barrier matting system will help prevent soiling and abrasive material from entering a building and make maintenance easier.

Regularly clean the clean-off zone so that it functions optimally. Prevent fibres from the clean-off mat from running or adhering together with dirt. As far as possible, remove sand and adherent dirt such as chewing gum using a spray or gum remover. Replace the clean-off mat in time to ensure an optimally functioning dirt entrapment zone.

Avoid rubber or latex backed mats as these may leave stains.

Protection of sliding furniture

Good protective caps that have a sufficiently large support surface, possibly a hinge to ensure a straight contact between the furniture item and the flooring, and are made of a non-absorbent material to prevent the ingress of moisture and dirt.

Plasticiser Migration

Rubber mats and rubber tips used on furniture and chairs can cause discolouration. Rubber backed mats and shoe polish can permanently stain your floor. Rubber soled shoes left for extended periods of time can also migrate into the surface.

Gouging or scratching

Ensure furniture with sharp or small feet are fitted with suitable end caps or glides to distribute the weight evenly. Similarly, a protective material such as felt can be fitted to prevent marking from constantly moving furniture. To avoid damage when moving heavy objects such as refrigerators, lift or slide them into position on a sheet of particle board, masonite or plywood.

General Warranty Conditions

Goods furnished by Seller shall conform to the product description for such goods. All first quality goods are warranted to be free from defects in material and workmanship at the time of shipment for a period of one year from installation. Signature products are warranted to be free from defects in material and workmanship at the time of shipment. Written notice of any claimed defect must be received by Signature within one year after the date of installation. SIGNATURE FLEXO RUBBER FLOORING tiles are further warranted against excessive wear when properly installed under normal usage in recommended applications for a period of FIFTEEN (15) years and for a period of five (10) years on treads. Seller shall convey good title to Buyer. Seller further warrants its rubber flooring products against excessive wear for the period of time specified in its Limited Wear Warranty Statement for the respective goods. Colour shade may vary from printed illustrations or samples. Seconds or irregular materials are sold as is without warranty as to quality in any respect.